



# **Peak Holiday Program**

## **Terms & Conditions**

### **2021/22 Season**

- PEAK Holiday Program Excursions are ONLY available during Victorian Government school holidays; 18<sup>th</sup> December 2021 to 27<sup>th</sup> January 2022.
- **Current government guidelines require all guests 16+ to show proof of double vaccination against COVID-19 and sign in using the QR code upon entry.**
- Excursions are **NOT** available on Weekends or Public Holidays.
- Holiday Programs must be pre-booked and confirmed at least **7 days** in advance. Holiday Programs are **NOT** confirmed until the paperwork has been completed and returned to Funfields. The booking form must be completed and returned to Funfields stating the number of students attending. In the event student numbers fall below the confirmed number stated on your booking form, Funfields will only allow for a **10% reduction**. *Additional shortfalls will be charged at \$45.00 per participant.*
- There is no deposit required to secure the Holiday Program excursion. The organisation will be invoiced on the date of the excursion. Invoices must be paid within 30 days of the excursion. Late payments will incur an **Administration fee of \$100**. Payment can be made via Credit Card or Direct Deposit. Only Visa & MasterCard accepted. Details will be provided on the invoice.
- A cancellation fee of **\$10 per confirmed participant** applies to excursions cancelled within 30 days of the excursion date. Date transfers for the excursion will be accepted; dates subject to availability.
- The Holiday Program rate includes entry and **unlimited rides on Funfields rides & attractions**. Season passes are **NOT** accepted as admission for any participant attending with an excursion.
- Ticket price does **NOT** include any optional extras (i.e. food, beverage, merchandise, locker or BBQ hire).
- Any optional extras or food packages must be confirmed and paid **14 days** prior to the date of the excursion.
- **ONE** staff member is permitted **FREE** of charge for every 5 participants. Additional staff will be charged at the Holiday Program rate of **\$45.00**. **Staff members are expected to assist with the supervision of participants for the duration of the excursion.**
- Participants who hold a valid Companion Card will receive **FREE** admission for their carer. Staff *must* present the Companion Card on the day of the excursion to receive the **FREE** admission for the carer.
- Participants with special needs should be made known to office staff upon entry to receive a special ID wristband. This wristband will assist our rides staff in identifying participants who require extra time or assistance.
- Funfields does **NOT** allow commercially prepared food to be brought into the park. Eg. McDonalds, KFC, Pizza, Fish & Chips etc.
- There are communal BBQs available at Funfields. These are token operated and cost \$4.00 per 15 minutes.
- Funfields is an outdoor Theme Park. In the event of inclement weather please note that in the interest of safety, the use of some rides may be restricted or temporarily unavailable. No refunds will be available.
- All guests are subject to Funfields General Terms & Conditions. Please visit the website to familiarise yourself and your guests on the individual ride requirements including height and weight restrictions.